# Spring Forum
**Information Technology Law**

The 2014 **IT.CAn** and The Law Society of Upper Canada are proud to present:

## A Series of 4 Separate Half Day Programs

<table>
<thead>
<tr>
<th>Program</th>
<th>Date</th>
<th>Time</th>
<th>Chair/Co-Chairs</th>
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<tr>
<td>Program 1: Mobile Payments</td>
<td>Monday, June 16, 2014</td>
<td>8:30 a.m. – 12:30 p.m.</td>
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<td>1:00 p.m. – 5:00 p.m.</td>
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**Register Here**

### Registration Form

#### Program 1: Mobile Payments

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<tr>
<td>$340</td>
<td>Early Bird Special (10% savings)</td>
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<tr>
<td>$384.20</td>
<td>Regular Fee (15% savings)</td>
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<tr>
<td>$428.76</td>
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<tr>
<td>$315</td>
<td>Early Bird Special (10% savings)</td>
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<tr>
<td>$340.5</td>
<td>Regular Fee (15% savings)</td>
</tr>
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<td>$376.05</td>
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**Program 3: Advanced IT Contracting – Part 1**

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**Live Webcast Registration**

- Live Webcast registration must be received by 2 business days prior to the date of the program.
- Hard copy binders will be shipped immediately after the program. Online access to PDF materials will be available prior to the program.
- GST r# 121712863

**Contact Information**

- The Law Society of Upper Canada
  - 130 Queen Street West, 2nd Floor, Toronto, ON M5H 2N6
  - Tel: 416-947-3315 or 1-800-668-7380 Ext. 3315
  - Fax: 416-947-5235

**Website**

- [http://ecom.lsuc.on.ca/cpd](http://ecom.lsuc.on.ca/cpd)

**How to Register**

#### Online

- [http://ecom.lsuc.on.ca/cpd](http://ecom.lsuc.on.ca/cpd)
- [http://ecom.lsuc.on.ca/cpd](http://ecom.lsuc.on.ca/cpd)

#### Mail

- The Law Society of Upper Canada
  - 130 Queen St. W., 2nd Floor
  - Toronto, Ontario M5H 2N6

**For Group Registration**

- Please call 416-947-3315 or 1-800-668-7380 Ext. 3315

**Cancellation Policy**

- One half day: Full refund if cancellation is received five working days before the program. Transfers (e.g. from live attendance to webcast) will not be accepted within two days of the program date. CLE Bursary application forms can be found on the LSUC website at: [http://ecom.lsuc.on.ca/pdf/cle_bursary.pdf](http://ecom.lsuc.on.ca/pdf/cle_bursary.pdf)
**Mobile Payments**

**Monday, June 16, 2014 9:45 a.m. – 10:45 a.m.**

**Privacy, Security and Ownership of Mobile Payments**

Speakers: Wendy Gross, Oics; Nicole & Horstak LLP

**John Le Blanc, Senior Legal Counsel, Scotiabank**

*As business models are evolving who has access to the data?*

**10:45 a.m. – 10:55 a.m.**

**Regulatory Framework for Mobile Payments**

Speakers: Peter Aziz, Tres LP

**Michael Davenport, VP and Associate General Counsel, Retail & Commercial, Scotiabank**

*What is the role for the regulator?*

**10:55 a.m. – 11:00 a.m.**

**Key Contracting Issues for Mobile Payments**

Speakers: Steven Sleiman, Tres LP

**Dean Murray, Chief Country Counsel**

*Duty of care - what are the obligations?*
PROGRAM 1
Mobile Payments

Tuesday, June 17, 2014, 8:30 a.m. – 12:30 p.m.

3:00 – 3:45 p.m. Lawful Access, Government Surveillance and Cross-border Flow

Speakers: Bill Brill, Senior Counsel and Bill Brill Private Consulting, and Adam Beveridge, Deeth Williams Wall LLP

3:45 – 4:15 p.m. Privacy and Security Audits

Speakers: Robert Abraham, Principal, Compliance Solutions

4:15 – 4:50 p.m. Challenges for Social Media and Mobile Data

Speakers: David Fraser, McInnes Cooper

11:00 a.m. – 11:45 a.m. Key Contracting Issues for Mobile Payments

Speakers: Steve Sleva, Bryl LLP

11:45 a.m. – 12:30 p.m. Trends in Mobile Payments

Speakers: Rita DiLuca, Associate Vice President, TD Consumer and Credit Cards

PROGRAM 2
Privacy and Data Security

Monday, June 16, 2014, 1:00 p.m. – 5:00 p.m.

1:00 – 1:15 p.m. Opening Remarks

Chair: Lisa Uhlmann, Bernick LLP

1:15 – 2:00 p.m. The Risks and Benefits of Big Data

Speakers: Karen Anwerk, Counsel, Legal Counsel, Canadian Tire Corporation and Shawn Beal, Brock & Coyle LLP

2:00 – 2:45 p.m. IT Contracting to Maximize Data Security and Privacy

Speakers: Lisa Abe-Oldenburg, Bennett Jones LLP and Howard Packard, Ernst & Young

2:45 – 3:30 p.m. Privacy Challenges for Social Media and Mobile Data

Speakers: David Fraser, McInnes Cooper

3:30 – 4:15 p.m. Litigative, Government Surveillance and Cross-border Flow

Speakers: David King, Legal Counsel Rogowsky Roode lng, Jim Vibert, Barrister & Solicitor J Jeffrey Roode Professional Corporation, Adam Beveridge, Deeth Williams Wall LLP

4:15 – 4:50 p.m. Privacy and Security Audits

Speakers: Robert Abraham, Principal, Compliance Solutions

5:00 p.m. Program ends

PROGRAM 3
Advanced Information Technology Contracting – Part 1

Tuesday, June 17, 2014, 8:30 a.m. – 12:30 p.m.

8:30 – 8:45 a.m. Opening Remarks

Co-Chair: Richard Corley, Goodmans LLP

8:45 – 9:25 a.m. Risk Management Strategies for IT Service Contracts

Speaker: Duncan Card, Bennett Jones LLP

9:25 a.m. – 10:10 a.m. Audit Clauses for IT Agreements

Speaker: Richard Austin, Deth Walters LLP

10:10 a.m. – 10:45 a.m. Advanced Open Source: How to Build Policies and Procedures to Ensure Compliance

Speaker: Mark McCann, Counsel, CIBC Legal/Department

10:45 a.m. – 11:00 a.m. Co-Chairs: Richard Corley, Goodmans LLP

11:00 a.m. – 11:45 a.m. Multi-Vendor Arrangements

Speakers: Matthew Smith, Senior Counsel, Global Technology Services, TD Canada Trust, and Amy-lynn Williams, Deth Walters LLP

11:45 a.m. – 12:30 p.m. Cross-border Issues for IT Contracting

Speaker: Charles Morgan, McCarthy Tétrault LLP

12:30 p.m. – 1:15 p.m. Program ends

PROGRAM 4
Advanced Information Technology Contracting – Part 2

Tuesday, June 17, 2014, 1:15 p.m. – 5:00 p.m.

1:15 – 1:30 p.m. Key Terms in Outsourcing Agreements

Speakers: Daniel Lavoie, Bennett Jones LLP and Anna Wall, Goodmans LLP

1:30 – 2:15 p.m. Contracting for Business Disaster Recovery

Speaker: Christina Ing, Brock & Coyle LLP

2:15 – 3:00 p.m. Roles, Responsibilities and Risk for IT Services

Speaker: Bernie Short, Goodmans LLP

3:00 – 4:30 p.m. Developing a Contractual Environment to Commercialize Technology

Speakers: Peter Ritzl, RBVP

4:30 – 5:00 p.m. Program ends

PROGRAM 5
IT Contracting for Mobile and Telecommunications

Monday, June 16, 2014, 8:30 a.m. – 12:30 p.m.

8:30 – 8:45 a.m. Opening Remarks

Chair: Daniel Logan, McCarthy Tétrault LLP

8:45 – 9:45 a.m. Privacy, Security and Ownership of Mobile Payments

Speakers: Wendy Gross, Ouelke & Horst McCullough LLP

John Le Blanc, Senior Legal Counsel, Scotiabank

9:45 a.m. – 10:45 a.m. Regulatory Framework for Mobile Payments

Speaker: Peter Astz, Tryst LLP

2:00 – 2:45 p.m. Open Source

Speaker: Jeffrey Roode, RPM Technologies

3:45 – 5:00 p.m. Facilitating IT Negotiation Strategies

Facilitator: Michael Erdle, Deth Walters LLP

5:00 p.m. Program ends
Remote deposit and cheque imaging rules

As business models are evolving who has access to the data?

Speakers:
- Crafting an appropriate SLA regime
- Defining the scope of the product and the nature of the service

Speaker: Steven Slavens

9:45 a.m. – 10:45 a.m.

Loyalty and Competition Law issues
- Ownership and data sharing in an open wallet world

Speakers:
- Daniel Logan

Monday, June 16, 2014

Mobile Payments

3:00 p.m. – 3:40 p.m. Lawful Access, Government Surveillance and Cross Border Flow

Speakers: BR Abbott, Senior Counsel and Bill Privacy Commissioner, Office of the Commissioner of Canada; John Dykes, Deputy Commissioner, CRTC; David Ma, Rosy McKerracher LLP

- Impact of lawful access on industry and innovation
- Is expended lawful access an expensive solution looking for a problem?
- Discussion of the balance of rights and responsibilities

3:45 p.m. – 4:15 p.m. Privacy and Security Audits

Speakers: Robson Abraham, Principal, Compliance Solutions

- FACR Naroni, Senior Counsel and Lead Trainer, Arkin Consulting
- Lights in the Federal Commissioner’s Accountability Framework
- Scope for the audit
- What about service providers?
- Who is involved?
- ISL required
- Role of the internal auditors

4:20 p.m. – 5:00 p.m. Key Contracting Issues for Mobile Payments

Speakers: Lisa Ullrich, Bronfman Morley LLP

- Volume, velocity and variability
- What is the benefit?
- Challenges of Big Data
- Aggregating and re-packaging data
- Security problems
- New data management strategies
- Governance, policies and procedures
- Best practices
- Application security

5:00 p.m. – 5:15 p.m. Key Contracting Issues for Resellers

Speakers: Robson Abraham, Principal, Compliance Solutions

- FACR Naroni, Senior Counsel and Lead Trainer, Arkin Consulting
- Key Contracting Issues for Mobile Payments
- Compliance with assessing measures and service level parameters
- Service level agreements
- Amendment and warranty conditions
- Governance and dispute resolution
- Contract structure and terms
- Benchmarking price and service levels
- Risk management issues:
  - Insuring business continuity and disaster recovery
- Looking for a problem?

Program 1

6:00 p.m.

Program 2

6:00 p.m.

Data Security and Privacy

9:15 a.m. – 10:15 a.m. Key Contracting Issues for Mobile Payments

Speakers: Steven Slavens, Bronfman Morley LLP

- Dealing with deficiencies
- Service level agreements

9:30 a.m. – 10:30 a.m. Key Contracting Issues for Resellers

Speakers: FACR Naroni, Senior Counsel and Lead Trainer, Arkin Consulting

- Service level agreements
- Amendment and warranty conditions
- Governance and dispute resolution
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Security and Privacy Audits

9:45 a.m. – 10:45 a.m. Key Contracting Issues for Mobile Payments

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The Law Society of Upper Canada
130 Queen Street West, Toronto, Ontario

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These programs can be applied towards Substantive Hours of Continuing Professional Development (CPD) required by the Law Society of Upper Canada. Please note that this program is not accredited for Professionalism hours. The program may also meet the substantive CLE requirements of other Canadian jurisdictions. Questions? Please contact the CLE department at cplearn@lsuc.on.ca or 416-947-3315.

Canadian IT Law Association / L’Association canadienne du droit des technologies de l’information
Tel: 905-889-0640  Website: www.it-can.ca  E-mail: info@it-can.ca

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