ADRIC 2016
ADR: REFLECTIONS AND INNOVATIONS
CANADA’S LARGEST, MOST PRESTIGIOUS AND MOST IMPORTANT ADR EVENT™

JOIN US THURSDAY OCTOBER 13TH & FRIDAY OCTOBER 14TH, 2016 for the ADR Institute of Canada’s AGM and National Conference, Ritz-Carlton, 181 Wellington St. W, Toronto

KEYNOTE SPEAKERS:

Ann Cavoukian, Ph.D., Privacy and Big Data Institute, Ryerson University, formerly Ontario’s longest serving Information and Privacy Commissioner

Howard Sapers, Correctional Investigator, Office of the Correctional Investigator, Government of Canada

ADRIC IS HOSTING THE GLOBAL POUND CONFERENCE OCTOBER 15TH IMMEDIATELY FOLLOWING ADRIC 2016 adric.ca/global-pound-conference
FRIDAY OCTOBER 14TH, 12:20PM - LUNCHEON KEYNOTE ADDRESS:
PRIVACY - BY DESIGN: EMBEDDING IT INTO ALL ASPECTS OF THE
DISPUTE RESOLUTION PROCESS

Ann Cavoukian, Ph.D., Privacy and Big Data Institute, Ryerson University, formerly
Ontario’s longest serving Information and Privacy Commissioner

Dr. Cavoukian will share her expertise in how to avoid disputes over privacy by building in the dispute resolution process, how to resolve disputes over privacy (without having to go to court, which makes the whole thing public, of course!) and the importance of transparency – understanding what’s private/confidential and what’s not. Finally, learn about the role of privacy and ADR in social media and big data.

Dr. Ann Cavoukian is recognized as one of the world’s leading privacy expert. She is presently the Executive Director of Ryerson University’s Privacy and Big Data Institute. Appointed as the Information and Privacy Commissioner of Ontario, Canada in 1997, Dr. Cavoukian served an unprecedented three terms as Commissioner. There she created Privacy by Design, a framework that seeks to proactively embed privacy into the design of technology, infrastructure and business practices, thereby achieving the strongest protection possible. In October 2010, a Conference of International Privacy Regulators unanimously passed a Resolution recognizing Privacy by Design as an essential component of privacy protection. Since then, PbD has been translated into 38 languages.

Dr. Cavoukian’s expertise has been recognized in many ways. She was: ranked among the top 25 Women of Influence; named one of the top 100 City Innovators Worldwide by UBM Future Cities; chosen as one of the ‘Power 50’ by Canadian Business magazine; awarded an Honorary Doctor of Laws from the University of Guelph; she was selected for Maclean’s Magazine’s ‘Power List’ of the top 50 Canadians; and most recently, picked as one of the top 10 women in data security, compliance, and privacy you should follow on Twitter.

In her leadership of the Privacy and Big Data Institute at Ryerson University Dr. Cavoukian is dedicated to demonstrating that Privacy can and must be included, along with other considerations such as security and business interests. Her mantra of “banish zero-sum” enables multiple interests to be served simultaneously.

THURSDAY OCTOBER 13TH, 1:20PM – LUNCHEON KEYNOTE ADDRESS:
THE OFFICE OF THE CORRECTIONAL INVESTIGATOR: CASE STUDIES IN
OVERSIGHT AND ACCOUNTABILITY

Howard Sapers, Correctional Investigator, Office of the Correctional Investigator, Government of Canada

Mr. Sapers will provide an overview of the role and mandate of his Office, which serves as an ombudsman for federally sentenced offenders, and will focus on the importance of resolving offender complaints as informally and at the lowest levels possible through ADR processes. Mr. Sapers will provide examples of correctional decisions and actions that, while on the surface appeared compliant with law and policy, were not necessarily reasonable or fair or resulted in differential outcomes for identifiable groups. The Office’s most recent public report (In the Dark: An Investigation of Death in Custody Information Sharing and Disclosure Practices in Federal Corrections, August 2016) will be used to highlight problems families encounter when trying to access information from the Correctional Service of Canada (CSC) about how a loved one died in federal custody. This case study suggests that there is much room for improvement in how CSC investigates deaths in custody, what it learns from these events and how it publicly reports on them. The presentation will conclude with some recommendations that could foster a more accountable, open and transparent correctional system.

Howard Sapers was appointed Correctional Investigator of Canada in 2004. Previously, Mr. Sapers has been the Executive Director of the John Howard Society of Alberta, an elected member of the Legislative Assembly of Alberta, Director of the National Crime Prevention Centre Investment Fund and Vice Chairperson (Prairie Region) of the Parole Board Canada.

Currently, Mr. Sapers serves as a North American Region member of the International Ombudsman Institute Board of Directors and a member of the Board of Directors for the Forum of Canadian Ombudsmen.

Mr. Sapers represents the community of small federal departments and agencies on the Government of Canada Small Department Audit Committee and is the Chairman of the Department of National Defence/Canadian Forces Ombudsman Advisory Committee.

Mr. Sapers is an Adjunct Professor at Simon Fraser University’s School of Criminology, and has been awarded with an Honourary Doctorate of Laws from the University of Ottawa.
10:45-11:15

Opening Prayer:

8:00  Registration & Breakfast

1:20 - 2:00

1:00-1:15

10:45-11:15

Refreshment Break

11:15-12:30

The McGowan Luncheon sponsored by FTI Consulting

12:30 - 1:15

Presentation of the Regional and National McGowan Awards of Excellence


1:15-3:45

ADRIC’s Arbitration Rules, Interim Measures and Effective Use of Clauses


Michael Erdle, LL.B, C.Med, C.Arb, Practical Resolutions Inc.

In this interactive session, the committee is interested in hearing members’ experience with the ADRIC Arbitration Rules and any suggestions for their improvement or revision. They will also provide committee members with the more relevant features of the Rules.

2:15-4:45

Current Expert Testimony (Hot Tubbing)

Chair: Michael Schaffer, LL.B, Dentons Canada LLP;
Andrew Cochran, NFA, CFA, CBV, Ernst & Young;

David Malamed, CA, AFA, CPA (IL), CFE, Grant Thornton LLP; Neal Mizrahi, CPA, CA, CFA, FTI Consulting

LSUC CPD Points: 0.25 Professional

This session will allow attendees to interact via live polling technology. Audience answers to a series of questions will animate a lively panel discussion. The central focus will be expert testimony, in particular the topic of hot tubing. We expect to touch on the following: asserting you have knowledge and developing you ever wanted to know about “hot tubbing.” Moderated by an experienced DR practitioner, three highly regarded experts discuss every aspect including ethics: is the expert’s duty to the tribunal different or affected in a hot tubbing situation? Is it easier to discharge that duty when hot tubbing? What about the client’s interests? Are they affected at all from an ethical perspective? If the expert is testifying alongside “adverse” experts as opposed to being cross-examined on their own?

3:45-5:40

Current Expert Testimony (Hot Tubbing)

Introduction to ADRIC Talks: Laura Bruneau, LLB, C.Med, CMCA, The Bruneau Group

The Neurosience of ADRIC and How to Create More Collaboration at the Mediation Table - Suzanne Sherkin, Q.Med, B.A., Highborn Communications

Power of Emathy: Uncovering What’s Already There - Don Shapira, Q.Med, Fresh Start Family & Divorce Mediation

The Ontario Secondary School Teachers’ Federation (OSSTF)’s Unique Approach to ADR in the Workplace - Paul Wesley, C.Med, OSSTF


Cocktail Reception—Sponsored by Dentons Canada LLP
### Commercial Arbitration

**Useful Tools for Arbitrators**

- **Colin Brannigan**, LLB, M. Med, C.Arb, Colin Brannigan
- **Marko Djordjevic**, LLB, Crown Counsel, Ontario Ministry of the Attorney General – Civil Law Division, Government and Consumer Services

Significant changes have and are occurring across Canada in the Common law. The role of ADR is in these disputes. How will The Condominium Authority and Tribunal (Ont), the Civil Resolution Tribunal (BC) affect practitioners? Session panelists have been involved in the con so content processes and will share their perspectives of the near future, will discuss the change in approach from dispute resolution to conflict prevention and management, the opportunities for practitioners and the role of technology and Q&A.

### Workplace (Friday)

- **Christine Thomson**, B.A., LLB, Partner, Rubin Thomlinson LLP
- **Michelle T. Maniago**, B.A., C.Med, C.Arb, Dentons Canada LLP
- **Rick Russell**, B.A., M.A., LLB, Mediation Services Winnipeg

This workshop will outline the ways in which socio-political, cultural difference (language, gender, age, sexual orientation, etc.) can be integrated into the workplace. It will also provide practical tools mediators can use to identify and address these issues during mediation.

### Special Interest

- **Jennifer Llewellyn**, B.A., M.A., LL.B, LLM, University of Dalhousie, Schulich School of Law
- **Mike Dull**, B.Sc., JD, Valant Legal

- **A Restorative Approach to Addressing Civil Claims**

Restorative Justice is an increasingly preferred approach to addressing harms within the criminal realm. But does it have a place in the civil justice system? Can it be used in resolving civil disputes? Session panelists share their experiences and lessons learned through Canada's restorative justice settlement for the Home for Colored Children class action in Nova Scotia.

### Applications in Commercial Arbitration

- **Applications in Commercial Arbitration: Procedure, Strategy and Best Practices**
  - **Moderator**: Barbara Capes, Associate, Dentons Canada LLP; Rachel A. Howie, Partner, Dentons Canada LLP; Gerald Gilkes, Q.C., C.Arb, Van Nuys Arbitration Chambers; Michael Erle, C.Arb, C.Med, Practical Resolutions Inc.

Recent amendments to almost every set of arbitral rules (domestic and international) are empowering arbiters to determine matters that have historically been reserved for litigants in court, such as emergency injunctive relief and security for costs. We will discuss various Urgent Interim Measures provisions, how these provisions work in practice and "war stories", along with procedural/evoluditional and other strategic points to consider when looking at the vast number of applications that can be brought before a Tribunal.

### Creative Arbitration Design and Case Management

- **Michelle T. Maniago**, B.A., LLB, Borden Ladner Gervais LLP; **Marvin J. Huberman**, LL.M (ADR), C.Arb, Marvin J. Huberman, Barrister, Mediator, Arbitrator; **Allison Kuntz**, B.M., LLB, Norton Rose Fullbright Canada LLP

Arbitrators and counsel must have a clear "strategic plan" for arbitration to be effective. The speakers will provide practical tips on how to design and manage the arbitration, including starting the arbitration process, the first procedural order and the conduct of the arbitration through the hearing to an enforceable award.

### Med-Arb


This session hosts a panel of mediators and lawyers, all highly experienced in working with parties who have brought various mental health issues to the mediation table. Using real case studies, they will provide information and insights into how to create balance at the table when challenging behaviour presents itself.

### Ethics and the Workplace Consultant


Explore the ethical/professional issues that arise as the DR professional moves through various stages to assist an institutional client to resolve its workplace concerns. A set of facts unfolds in time-lapse form that serves to highlight the practical and conceptual dilemmas that real world practice and business considerations can present to the parties and to the ADR consultant involved.

### Community Mediation-A National Perspective (An Afternoon Workshop)

- **Peter Bruer**, St. Stephen's Community House; **Alia Harb**, Mediation Services Winnipeg

Community Mediation services across Canada employ hundreds of volunteers, mediating and coaching in private disputes, strengthening relationships in families, neighbours and other communities. Many people start in ADR on community rosters. This session will bring you up-to-date on 35 years of practice, and maybe what's happening in your own backyard.

---

**Conference Wrap Up**

- **Closing Plenary and Coffee**

---

**Conference Materials will be available via Dropbox.**

**Wireless Network:** RitzCarlton_CONFERENCE

**Password:** ADRIC2016
ADRIC THANKS OUR SUPPORTERS & SPONSORS!
CONTACT US TODAY FOR SECURING 2017 OPPORTUNITIES!

DIAMOND / DIAMANT

DENTONS

FTI Consulting

GOLD / D’OR

TCAS
Toronto Commercial Arbitration Society

SILVER / ARGENT

Grant Thornton

JAMS

JSS BARRISTERS
Jensen Shawa Solomon Duquid Hawkes LLP

Miller Thomson
lawyers | avocats

Norton Rose Fulbright

BRONZE

BLG
Borden Ladner Gervais

Blakes

EY
Building a better working world

GLAHOLT LLP
CONSTRUCTION LAWYERS

IBC BAC

MARSH
ADRIC 2016 - ADR: REFLECTIONS AND INNOVATIONS
REGISTRATION FORM

Registration links:
ADRIC Members: [Member Portal], CCCA Members: [Registration Link], Non-Members: [Registration Link]

405-234 Eglinton Ave. E., Toronto, ON M4P 1K5
Tel: 416-487-4733 / 1-877-475-4353 Fax: 416-487-4429

If registering via this form, please send to: morgan@adric.ca / Fax: 416-487-4429

Book your Accommodations and Flights:
Ritz-Carlton Hotel, 181 Wellington St W, TORONTO, ON, M5V 3G7, 416-585-2500 / 1-866-342-6974

ADRIC has negotiated a block of rooms at the special rates of $275/night for Wednesday, October 12, 2016 to Saturday, October 15, 2016. Rates available only until September 19, 2016 or until sold out, whichever comes first.

Reserve directly with the Ritz-Carlton by entering the group code “AICAICA”, or call their toll-free number at 1-866-342-6974 and mention the group name “ADRIC INSTITUTE OF CANADA”.

ADRIC will be offering a rebate of $15/night for ADRIC members booking their reservations for ADRIC 2016 at the Ritz-Carlton hotel. A rebate claim form will be available after the ADRIC conference.

ADRIC has arranged discounts on flights within Canada: 10% discount on most fares to Toronto through Air Canada (use code TV4PFE31) and all fares through West Jet (use code: YA8D9QR). Porter Airlines is offering a 15% discount on available base fares (with the exception of the lowest class fare during a public seat sale). Please book online or through your travel agent using promo code “ADR16”.

You may find it convenient to coordinate your flight and stay together via Flight Centre: 1 855 791 3576 / kelly.blackwell@flightcentre.ca

Registration Closes October 10, 23:59

EARN CPD ACCREDITATIONS FROM CANADIAN LAW SOCIETIES
EARN UP TO 26 ADRIC CEE POINTS. VISIT ADRIC.CA FOR DETAILS

CANADA’S PREMIER ADR EVENT!

<table>
<thead>
<tr>
<th></th>
<th>REGULAR</th>
<th>QTY</th>
<th>TOTAL</th>
</tr>
</thead>
<tbody>
<tr>
<td>A FULL TWO-DAY CONFERENCE</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>OCTOBER 13-14, 2016</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Includes breakfast, lunches, refreshments and Cocktail Reception</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>ADRIC Members</td>
<td>$680.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>CCCA MEMBERS</td>
<td>$550.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Non Members</td>
<td>$800.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Student Rate*</td>
<td>$550.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>B THURSDAY ONLY</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>OCTOBER 13, 2016</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Includes breakfast, lunch, refreshments and Cocktail Reception</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>ADRIC Members</td>
<td>$400.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>CCCA MEMBERS</td>
<td>$350.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Non Members</td>
<td>$475.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Student Rate*</td>
<td>$350.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>C FRIDAY ONLY</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>OCTOBER 14, 2016</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Includes breakfast, lunch and refreshments</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>ADRIC Members</td>
<td>$375.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>CCCA MEMBERS</td>
<td>$325.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Non Members</td>
<td>$425.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Student Rate*</td>
<td>$325.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>COCKTAIL RECEPTION ONLY</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Thursday October 13, 2016 5:30pm</td>
<td></td>
<td></td>
<td>$75</td>
</tr>
<tr>
<td>LUNCHEON ONLY Thursday October 13, 2016</td>
<td></td>
<td></td>
<td>$50</td>
</tr>
<tr>
<td>LUNCHEON ONLY Friday October 14, 2016</td>
<td></td>
<td></td>
<td>$50</td>
</tr>
<tr>
<td>MEAL PREFERENCE: Regular</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Vegetarian</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Gluten Free</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Non Dairy</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>HST Registration #125284680</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>SIMULTANEOUS INTERPRETATION: Do you require simultaneous English to French interpretation?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Yes</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>No</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>ATTENDANCE: Is this your first time attending an ADRIC conference?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Yes</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>No</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Notice:
Paperless Conference, you are encouraged to bring your tablet / laptop / other device to access any handouts and presentations.

PLEASE NOTE: All sessions, speakers and timing subject to change. CANCELLATION POLICY: If you are unable to attend, your registration is fully transferable to another person in your organization. If you must cancel, notice must be received in writing. All refund requests received on or prior to October 6, 2016 will receive a refund less a 20% administrative fee. Those received on or after October 7 will receive a refund less 50%. No refunds after October 11, 2016. *STUDENT RATE: Full-time studies only - must provide proof of enrollment from an accredited facility.
ADRIC MEMBERSHIP BENEFITS
JOIN THE AFFILIATE IN YOUR REGION TO ACCESS THESE NATIONAL BENEFITS:

- Complimentary listing on ADR CONNECT, the central database that allows ADR users to find you
- Extremely competitive liability insurance rates (itself worth the price of membership)
- Your own Member Portal with online access to special products, marketing aids, documents and information, recorded webinars, and where you can register for events with member discounts
- Important up-to-date information including electronic delivery of the Canadian Arbitration and Mediation JOURNAL twice annually and ADR Perspectives four times annually
- Free special interest section meeting webinars and recordings via our Ontario affiliate, one to two evenings a week. Topics include: family arbitration, facilitation, workplace, insurance, construction, public conflict, commercial, restorative justice, estate mediation, etc.
- Member discounts on professional development opportunities including the ADRIC annual national conference
- A license to use the member logo on business cards, letterhead, website and other marketing material to signify your membership in the national professional ADR organization
- Roster calls and work opportunities available only to ADRIC members
- Notices of jobs and unique work opportunities circulated only to members
- Access to nationally and internationally recognized chartered and qualified designations (C.Med and C.Arb, Q.Med and Q.Arb)
- Discounts on products and services relevant to your practice, such as: Telephone Conferencing [only 2.5¢/minute!], as well as Webinars and Video Conferencing; “Mediate to Go!” cloud-based case management software; “Square” - an alternative to cash or cheque payments for your clients; and many other affinities.

YOUR REGIONAL AFFILIATE MAY OFFER MORE BENEFITS AND YOUR MEMBERSHIP INCLUDES MEMBERSHIP IN ADR INSTITUTE OF CANADA.

<table>
<thead>
<tr>
<th>Region</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>BC</td>
<td>bcami.com</td>
</tr>
<tr>
<td>SK</td>
<td>adrskatchewan.ca</td>
</tr>
<tr>
<td>ON</td>
<td>adrontario.ca</td>
</tr>
<tr>
<td>AB</td>
<td>adralberta.ca</td>
</tr>
<tr>
<td>MB</td>
<td>adrmanitoba.ca</td>
</tr>
<tr>
<td>QC</td>
<td>imaq.org</td>
</tr>
<tr>
<td>ATLANTIC PROVINCES</td>
<td>adratlantic.ca</td>
</tr>
</tbody>
</table>

Corporate Memberships also available.

VIEW RECORDINGS FROM OUR PREVIOUS CONFERENCES!

ADRIC has a number of important sessions recorded from our previous Annual National Conferences available on YouTube for viewing at your convenience. Outstanding sessions on key topics by acclaimed speakers including our keynote speakers. Be sure to visit our YouTube channel for a sample of what to expect at ADRIC - 2016 ADR: REFLECTIONS AND INNOVATIONS.

Earn CPD credits from law societies across Canada
The ADR Institute of Canada provides government and organisations with case administration services: Everything from the assignment of Arbitrators and Mediators to final billing.

A 2016 review of the service quality of ADRIC’s case administration determined that “ADRIC’s Arb-Admin service is providing a good level of value for many of their clients” and 92% of respondents completely agree that “ADRIC was competent, professional, and easy to deal with throughout the process.”

FOR FURTHER INFORMATION PLEASE CONTACT
Janet McKay, Executive Director, janetmckay@adric.ca at 416-487-4733 or 1-877-475-4353 or visit our website: http://adric.ca/services/adr-outsourcing/

CAN’T FIND THE TIME TO ATTEND A COURSE?
CORRESPONDENCE COURSE IN ARBITRATION

THE ADR INSTITUTE OF CANADA OFFERS A TWO-PART CORRESPONDENCE COURSE IN ARBITRATION DESIGNED FOR THOSE WITH POST-SECONDARY EDUCATION TO COMPLETE ON THEIR OWN TIME.

THE FULL COURSE COVERS CONCEPTS AND PROCEDURES OF CONTRACT AND TORT LAW, ARBITRATION ACTS AND PROCEDURES, EVIDENCE AND COURT CONTROL OF ARBITRATION.

TO LEARN MORE, VISIT: www.adric.ca/resources/training-handbooks/
TO ORDER, VISIT THE STORE IN YOUR MEMBER PORTAL: https://adrcanada.secure.force.com/
CALL MORGAN: 416-487-4447 or 1-877-475-4353, morgan@adric.ca
Partnerships and Collaboration

ADRIC has partnered with the Canadian Corporate Counsel Association ("CCCA") and our affiliate ADR Institute of Ontario to create the most unique ADR event you will ever attend. CCCA’s input and attendance is a major contribution to this year’s program.

This is Canada’s largest, most prestigious and most important ADR event of the year.

Venue: Ritz-Carlton Hotel, 181 Wellington St W TORONTO, ON, M5V 3G7, 416-585-2500 / 1-866-342-6974

We have a limited number of guest rooms blocked at the excellent rate of just $275 per night!

See our website for more information. www.adric.ca